

**International
Brotherhood of
Teamsters**

Ken Hall, Director

Package Division

(202) 624-8755 / FAX (202) 624-6931

Memo

To: All UPS Local Unions

From: Ken Hall, General Secretary-Treasurer
Director, Package Division

Date: September 11, 2015

Re: New SurePost Procedures

On Monday, September 14, 2015, UPS will be announcing new SurePost procedures that should help eliminate any problems with oversize and overweight SurePost packages. As you are aware, this contract we negotiated language that limits the size of SurePost packages that can be given to the Post Office for final mile delivery to 3 cubic feet and less than 10 pounds. In addition, UPS has begun to redirect SurePost packages going to the same address as regular ground packages or an address nearby.

This has resulted in thousands of packages being redirect back onto UPS package cars. During the months of July and August, 385,000 packages a day were redirected back to UPS package cars for Teamsters to deliver, which is 28% of total SurePost volume.

However, we were still receiving complaints that many packages that do not fit the SurePost criteria are slipping through and ending up at the Post Office. After many conversations and negotiating sessions with UPS, I am happy to announce that on Monday, UPS will set out new procedures that will allow Teamster members to remove a package from the belt and have it redirected back onto a package car for final mile delivery if it does not fit the SurePost criteria. This means that if a pre-loader or driver sees a package that is clearly more than 10 pounds and/or larger than three cubic feet, they can remove the package from the belt, take it to a clerk and it will be put on a UPS package car for final delivery instead of going to the Post Office.

This is a big step in the right direction and should put thousands of more packages back onto UPS trucks for our members to deliver.

As the new procedures are implemented, please contact the Package Division at 202-624-8755 if there are any issues or problems.